

A charter for action (with a little help from Atul Gawande)

- Count something
- Change something
- Write about it
- Keep the conversation going

What we are going to do

- Keep in touch with you
- Update the website so it contains conference information
 - (end November 2010)
- Begin the process of modifying the website
 - Availability of ‘tools’
 - Bibliography

The way forward

- Start small – one step at a time
 - Seven Steps for Primary Care
- Local action but encourage dissemination of learning
 - Local reporting systems for local action (practice based)
 - Assess safety culture
 - Significant event audit
 - Use local information to encourage reflective learning

7 steps to patient safety

<http://www.nrls.npsa.nhs.uk/resources/>

- **Step 1:** build a safety culture
- **Step 2:** lead and support your practice team
- **Step 3:** integrate your risk management activity
- **Step 4:** promote reporting
- **Step 5:** involve and communicate with patients and the public
- **Step 6:** learn and share safety lessons
- **Step 7:** implement solutions to prevent harm

What now?

- Do something
- It will make you a better doctor
- It will change what you do
- It will be good for your patients
- You will never have to say

‘There go I but for the grace of god’

- Tell your colleagues about us

Welcome to the Linneaus family

Resources

- <http://www.linneaus-pc.eu/>
- <http://www.nrls.npsa.nhs.uk/resources/>